

THE DEVONSHIRE

JANUARY 2011

VOLUME 23

ISSUE 1



Happy New Year!

Dates for your Dairy

1st - New Years Day

5th - Rah Rah Theatre company
Performance of the pantomime
Jack in the Beanstalk

12th - Karaoke Afternoon

21st - Classical Music Afternoon

23rd - Late night movie with
chocolates and sherry

Fresh Air Drives:

These take place every
Tuesday & Thursday afternoon.

Residents Meetings with Jo

These are held at 11am each
Wednesday in the main ground
floor lounge

5th 12th 19th 26th

Residents Council Meeting

14th *with Jean*

HAPPY BIRTHDAY

We would like to wish the following
Resident a very Happy Birthday for
the month of January:

Resident: Peter on the 11th.



MESSAGES

Welcome to: Luigi, we hope you
and your family will be very happy
at The Devonshire

Thank you to:

The Residents and their families for
the gifts to all the staff.

All of our staff for your care and
dedication over the festive period.

The Bizzy Bees Nursery School for
their carol concert.

All our Residents and staff member
Jo for making such a wonderful job
of decorating the Christmas Tree.

Staff Profile.....Eddie

Eddie has been the maintenance man at The Devonshire since mid 2010, he is also responsible for taking the Residents out on fresh air drives twice a week.

Eddie was born in Hammersmith, West London and grew up in Wandsworth. He met his wife, Jean, while on holiday at Camber Sands although their homes were only a few miles apart and they socialised at the same places. They married young and have 4 grown up children and two grand daughters.

Eddie has spent most of his working life in the building industry and his hobbies are mainly fitness related, especially ice skating, which has been his hobby in various guises since he was a teenager.

His favourite colour is blue and although he rarely drinks he is partial to a glass of red wine. Eddie's favourite holiday destination was Canada, where he skated outdoors and took part in other winter sports at the old Olympic stadium. Eddie likes nothing more than spending time with his grand children, who adore him in return.

Flu Reminder

As the flu season is now upon us, we would like to request that anybody who is suffering from colds or flu does not visit their loved ones at The Devonshire until they are well again. We will happily pass on any messages from you.

All Residents and staff have had their flu injections and we are really hoping to keep all nasty bugs away.

Many thanks for your co-operation.

We bid a fond farewell to Laura B who recently passed away. Our thoughts and prayers are with her family at this sad time.

We will miss you!

Life at The Devonshire

December was a busy festive month at The Devonshire, with Christmas spirit injected into the many activities. Eileen, Vera, Minnie, Irene, Dot and Ella sang carols following the morning quizzes. George, Peter, Eileen, Minnie and Marj enjoyed helping to decorate the Christmas tree in the hall which looked beautiful.

Marj, Ella, Eileen, Vera, Doris, George and Ruth spent some time making Christmas cards while Mary H, Margaret H, Marj, Peter, Doris, Ruth and Iris also enjoyed a warming glass of sherry while watching Christmas movies in the afternoon.

All of the Residents took part in the Christmas party and while Dorothy P, Dolly and Dorothy H had fun singing along to the old songs performed by Ricky Sargent, Eileen, George, Irene and Dot enjoyed a slow dance with the staff. Residents, their families, and staff all enjoyed dancing in the conga line around the room.

Also providing some Christmas entertainment were the children from Bizzy Bees nursery, who came along and sang to the Residents and staff. Doris, Connie, Dot and Dorothy H couldn't resist joining in with a few of the tunes.

Alongside the festive activities, the cold weather has not stopped many of the Residents enjoying fresh air drives with Eddie. Luigi. Dot, Eileen, Mary R, George, Marj and Connie were just a few of those on the most recent rides to see the deer in Richmond Park.

The mornings still consist of light exercise, which Irene, Marj, Dot, Peter, George, Eileen and Vera have been enjoying, and the afternoons are a little less strenuous with Luigi, Mary R, Iris and Ella partaking of the musical bingo.

Margaret W, Sylvia, Lily, Dolly, Martha and Daisy have all enjoyed one to one time in their own rooms with staff member Jo discussing various topics, singing along to favourite music, knitting and keeping up to date with the papers.

THE DEVONSHIRE SOCIAL CALENDAR

JANUARY 2011

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
31st January World Events Morning Stroll Afternoon Movie	Highlights for January 1st - New Year's Day 5th - Performance of Cinderella Pantomime 21st- Classical Music Afternoon 23rd - Late night movie with choccs and sherry		Happy Birthday To: 10th - Peter		1st New Year's Day Weekend News Move that Body	2nd Weekend News Move that Body Movie & Popcorn Evening
3rd Daily News Bend n Stretch Arts & Crafts Sing-a-Long	4th Daily Papers Morning Stroll Recipe's Old & New Let's Cook Fresh Air Drive	5th World News Move that Body Bingo Marathon Classical Music Time Residents Meeting	6th News Today Gentle Exercise Beauty Salon Fresh air drive	7th Newspapers Musical Movement 50's Film Star's Afternoon Movie	8th Current Events Ball Play One 2 One Morning Quiz	9th Sunday Papers Gentle Stretch Afternoon Movie Evening Quiz
10th Newspapers Move that Body Musical Bingo Music Quiz Tea and scones	11th Fresh Air Drive Gentle Exercise Quiz Time Movie & Popcorn Evening	12th Daily Papers Bend n Stretch Let's Cook Look at Cook Books Residents Meeting	13th Current Affairs Reminiscence Beauty Salon Fresh Air Drive	14th World News Bend n Stretch Rummage Box Residents Council Meeting	15th Weekend News Move that Body Late Night Movie	16th Sunday News Musical Movement Afternoon Matinee Board Games
17th World Events Morning Stroll Taboo Game	18th Move that Body Karaoke Afternoon Tea and Scones Fresh Air Drive	19th Daily News Bend n Stretch Reminiscence Residents Meeting	20th Current Events 40's fashion Morning Quiz Beauty Salon Fresh Air Drive	21st Daily Papers Gentle Exercise 40's Film Star's Afternoon of Classical Music	22nd Newspapers Armchair Stretch Arts & Crafts Quiz & Music	23rd Weekend World Morning Stroll Late night movie with chocolates and sherry
24th Daily Papers Gentle Exercise Morning Quiz Afternoon Movie	25th Current Affairs Musical Movement Let's Cook Fresh Air Drive	26th Bend n Stretch Millionaire Quiz Reminiscence Box Residents Meeting	27th News Today Gentle Exercise Beauty Salon Fresh Air Drive	28th News and Views Gentle Stroll Crosswords	29th News today Gentle Exercise Tea in the Garden	30th Weekend Papers Gentle Exercise 40's Film Star's Crosswords Musical Bingo

Message from Annar.....

January is always a good month to reflect on our past year - our achievements and growth - and to look at where we want to be in the future.

We have always believed that a Home is only as good as the staff who work in it, so we must take a long moment to reflect on the tireless energy, commitment and care provided by The Devonshire staff team. Thank you so very much to each and every one of you for your dedication, hard work, and tender, loving care. The sparkle in the Residents' eyes says it all!!

We want to thank our staff team led by Care Manager, Jean, Assistant Manager and Administrator, Vanessa, Deputies Trudie and Sally, Our Day Carers Angela, Christy, Esther, Jacqui, Justyna, Justyne P and Sammy, Night Carers Anne Marie, Diana, Jacqui and Kay, our Laundress, Jo, Our maintenance man, Eddie, our housekeepers Halina and Nika, our Activities Co-ordinator, Jo and our Chef, Rafael. A special thank you to Veronica, our Administrator, who has retired after working at The Devonshire for 18 years.

Besides our wonderful staff team we thank all the spouses, partners and families of our staff. Thank you for your support and understanding for the long hours and shift work

We hope to continue making many magical moments for our Residents so their days can be filled with joy, comfort, laughter, happiness and love. We continue to strive to ensure that they enjoy the highest quality of life and personal wellbeing possible. We want to make each day count!

We would like to remember all who have lived at The Devonshire, their families and friends. We have been privileged to know and provide care for these special Residents.

We would like to thank our friends - our Residents Council, Residents' families, our Doctors, District Health Nurses, Social Workers, Incontinence Advisors, NVQ Trainers, Pharmacists, EH Officers, Fire Officers, CQC Officers, RBK Social workers, Ambulance Drivers and RBK Transport Services and Transport Engineers, as well as all our Suppliers for their continued support this past year. Your comments and feedback are very valuable and we thank you for your continued participation, direct and indirect support.

Our renovation and refurbishment programme is ongoing. There is always one thing or another being repaired, painted or replaced.

We continue to aspire to create a comfortable environment with consideration for privacy, dignity and independence. Our Residents and their families are encouraged to speak their minds and tell us how we can improve the care and services of the Home. We continue to have regular Residents meetings and Residents Council Meetings.

Message from Annar continued.....

Our Residents Council continues to meet monthly with a representative from Management and one from staff, usually over tea and biscuits, to discuss issues and brainstorm solutions. We thank all the Residents who have served on the Council. Your comments and suggestions have been helpful in establishing what we need to change and what is working well.

We regularly check our suggestion box and organise questionnaires and care reviews. Our Annual Questionnaire will be sent to all Residents and their families in March, and the results will be collated and published in the Newsletter. Our Deputies continue to call families on a regular basis. If you have any concerns please let them know immediately.

Our staff training and development programme continues. Our in-house NVQ Programme is ongoing. This past year six more of our care staff successfully completed level 2 . Congratulations to Angie, Diane, Jo, Justyna, Nika and Trudie.

We have also completed First Aid at work, First Aid appointed persons, manual handling and dementia training as well as the ongoing in house foundation training.

We have had two safeguarding investigations this past year. Obviously this is always a stressful time, however we feel that it is a good way to check that our systems are working well, and to challenge us to review our standards and care practices. There is always room to grow and improve.

We continue to support our Residents to choose how they wish to spend their day. We encourage individual interests, with our one to one key workers as well as offering a wide variety of activity programmes to meet the diverse needs and interests of the group. Our aim is to provide stimulation, variety, entertainment and opportunities to socialise and communicate. Like real life some days are not as busy as others.

We are honoured that we have been entrusted with the care of our Residents and hope to continue providing care that makes a difference in our Residents lives.

Sincere wishes to you all for life's best in 2011!

Warmest Regards,

Annar